













**BY GEOGRAPHY** 

**BY CONSUMER NATIONALITY** 

2019

EUROPE 31%

AMERICAS 31%

**M. CHINA 10%** 

JAPAN 8%

REST OF ASIA 15%

ROW\* 5%

2019

EUROPEAN 17%

AMERICAN 22%

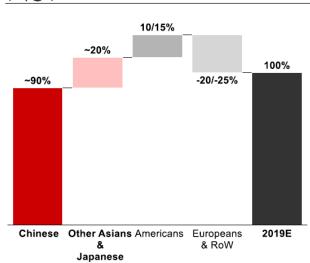
CHINESE 33%

JAPANESE 10%

OTHER ASIAN 11%

**ROW 7%** 

Contribution to 2019E personal luxury market growth (% | @K)

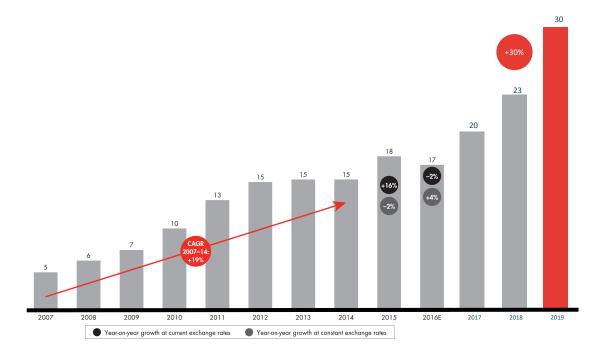




# **BUT MAINLAND CHINA GAINS IMPORTANCE**

44

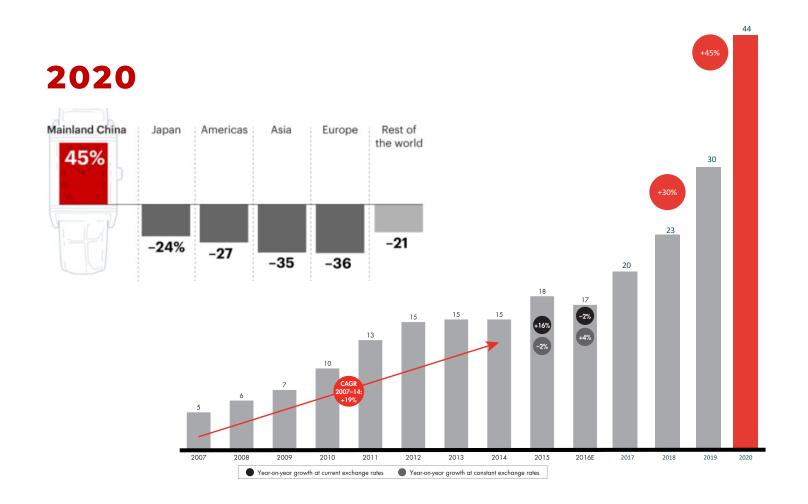
2019





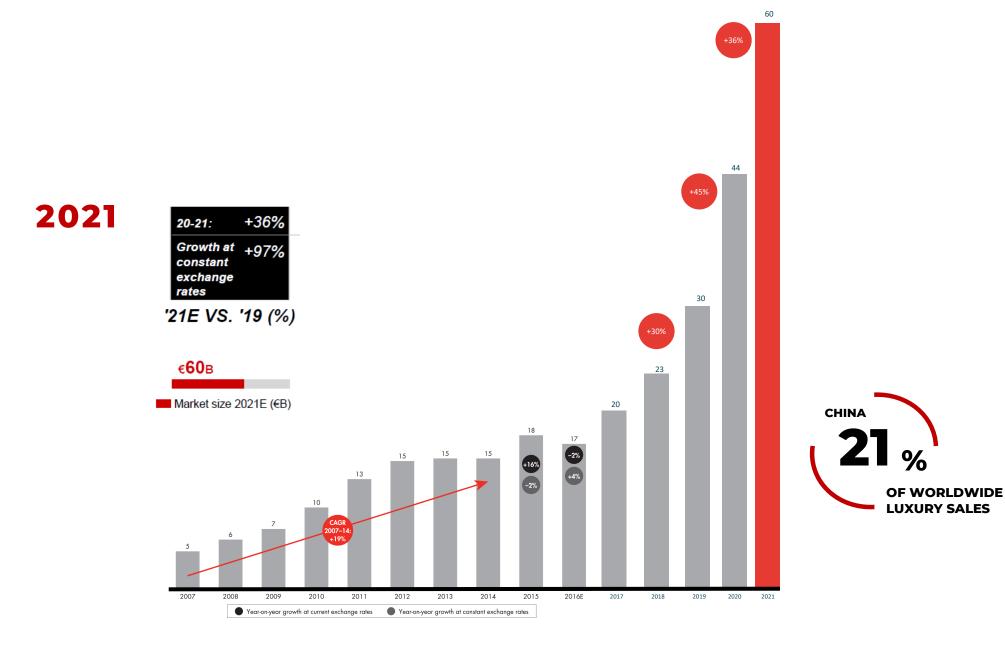


# WHICH ACCELERATED DURING COVID



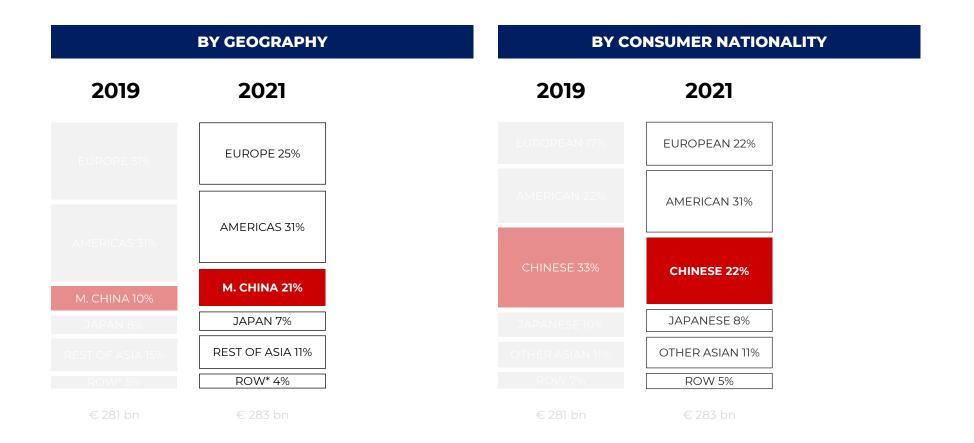






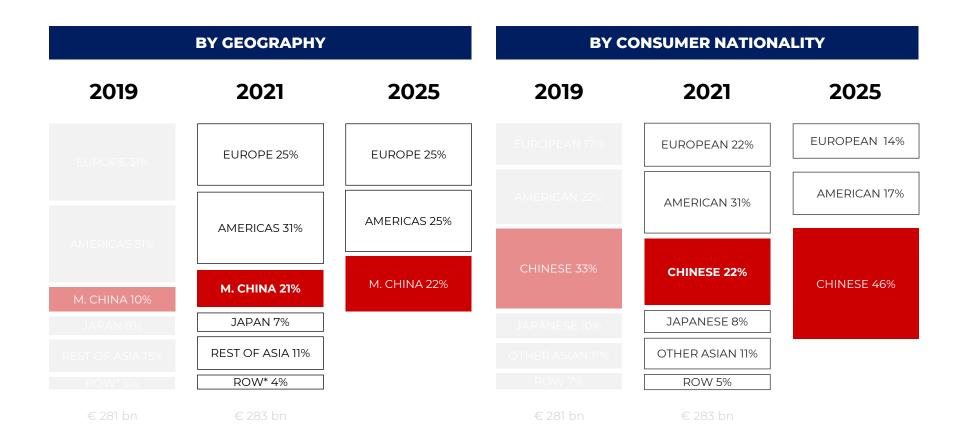


# **LEADING TO A NEW (TRANSITION) WORLD**





# **LEADING TO A NEW (TRANSITION) WORLD**





## **LUXURY MARKET DYNAMICS**

China's economy has rebounded rapidly since the beginning of 2021, and general consumption grew by 12.5% YoY to €6.07 Tn, with the jewelry sector showing an exceptional growth. The domestic luxury consumption rose to €70 Bn achieving a 36% YoY increase, with surging duty-free sales led by the burgeoning Hainan market.

#### **General Consumption Highlights**

#### €6 Tn

Total general consumption in 2021, a YoY increase of **12.5%** over 2020 and **8%** over 2019



**Jewelry** sector performed well with annual sales increasing by **29.8%** 

The apparel and cosmetics segments also achieved high YoY growth of 12.7%, and 14.0% respectively







# **KEY PLAYERS PERFORMANCE**

The Chinese market has been a **great attributer** of recovery for various players in 2021, with luxury giants generating more sales than **prepandemic**. Apart from remarkable financial performance, conglomerates are also actively **upgrading their strategic deployment**, bolstering their presence on the e-commerce battleground **Tmall**.

#### Financial Performance of Major Luxury Players, 2021



**PRADA** 

L'ORÉAL

**+45**% YoY

sales rise in Asia, particularly driven by Greater China +56%

sales growth comparing to 2019 in China +27.3% YoY

sales growth in North Asia market, mainly boosted by Mainland China



KERING

~100% YoY

sales rise in Mainland China vs 2019 **GUCCI** 

+29.5% YoY

revenue growth in APAC mainly driven by Mainland China

# SAINT LAURENT

+36%

sales up vs 2020 in APAC with China as the main engine

#### **Tmall Luxury Pavilion Highlights**

#### TMALL.COM

5

global luxury groups presented 200+

luxury brand flagship stores

+30,000

new products launched every month

It has become a norm for luxury brands to officially enter the Tmall Luxury Pavilion. By the end of 2021, Tmall is the **only e-commerce platform** in China that brings together **the 5 global luxury giants**: LVMH, Kering, Chanel, Hermès, and Richemont.



## **MAJOR CONSUMER EVOLUTIONS**

# RISING WELLNESS AWARENESS



Impacted by the Covid pandemic, Chinese consumers are spending more time outdoors and investing in wellness routines, with 95% of interviewees adopting a healthier lifestyle, which significantly boosts health-related industries and inspires luxury brands to incorporate wellness elements into their offerings & marketing to capture the expanding health-conscious shopper group.

# ELEVATED CHINA PRIDE



With a widespread booming national pride, **Gen Zers**, the new luxury consumption engine, are increasingly staunchly proud of their country & culture, with **68% highly valued "China-Chic"**, such as intangible heritage, minority ethnic groups, etc., which fosters global players to **innovate designs & branding** with a wide array of **oriental & traditional elements** (e.g., ancient craftsmanship).

# RICHER DEMANDS IN LEISURE & EXPERIENCE



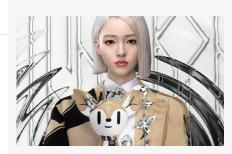
Driven by rising desires for relaxation and work-life balance, total consumption expenditure on leisure is expected to climb at a 9.0% annual growth rate (2020-2025). Today's dynamic Chinese younger generations are seeking novel outdoor experiences (e.g., camping, extreme sports, music festivals, etc.), allowing brands to explore events/concepts themed on new entertainment trends

# SHIFT TO INBOUND TRAVELS



Unable to travel abroad, the local public shifts to **domestic tourism** which has rebounded strongly with a revenue of €415.9 Bn in 2021, recording a 31% YoY growth. Local consumers are passionate about **niche landscapes** & culture-related tours, and regard **Hainan** as an alternative spot for luxury purchasing, prompting brands to tap local **emerging travel destinations** to attract tourists.

#### VIRTUAL IP MANIA AMONG YOUTH



The heat of ACG culture\* has brought the art toy IP & virtual idols to the fore. Furthermore, the metaverse mania not only drives the virtual idol market scale to reach €15.3 Bn by 2021, but also stimulates luxury brands to join hands with trendy virtual IPs or even incubate brand-own virtual idols to engage young audiences at an elevated level.



# **KEY PLAYERS LY BRAND INDEX METHODOLOGY**

#### **BRAND ASSESSMENT IN CHINA**



(Weibo & Xiaohongshu followers)

#### **PRODUCT & OFFERINGS**

(China exclusive & festival adaptation)

#### **BRANDING & INFLUENCE**

(Events, exhibitions & online buzz; local artist collaboration, celebrity tier & influence)

#### **DIGITAL INNOVATION**

(Livestreams, TikTok challenges, and WeChat games)

#### **OFFLINE/ONLINE RETAIL PRESENCE**

(New store, pop-up stores, and duty-free activations, e-commerce platform activations)

#### **LEADING PLAYERS**

GUCCI LOUIS VUITTON

#### **BRANDS WITH INSPIRING EVENTS**

DIOR Cartier

#### **INNOVATIVE DIGITAL PLAYERS**

LANCÔME HERMES diptyque

#### **LEADERS OF LOCALIZED COLLECTIONS**

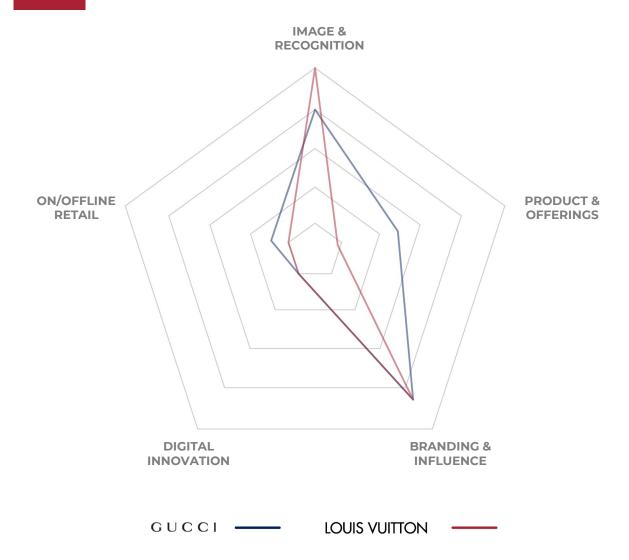
geelin SAINT LAURENT LOEWE

#### **OFFLINE ACTIVATION PIONEERS**

VALENTINO PRADA



# **LEADING PLAYERS**



GUCCI

LOUIS VUITTON

530 Mn

25

views & discuss on pop-up stores/events the buzziest event in Tier-1~Tier-2 cities

**7.5** Mn

followers on major

**804 Mn** views & discuss on the buzziest event

#### **GUCCI**

#### Remarkable Celebrity Marketing

 Vigorously engaging top young stars in digital campaigns on youth-targeted trendy social media (especially Xiaohongshu, TikTok).

#### **Accelerated Pop-up Activations**

• Large city tier scope of initiating diverse & fun themed popup events/stores (e.g., Gucci Pin stores in 7 cities).

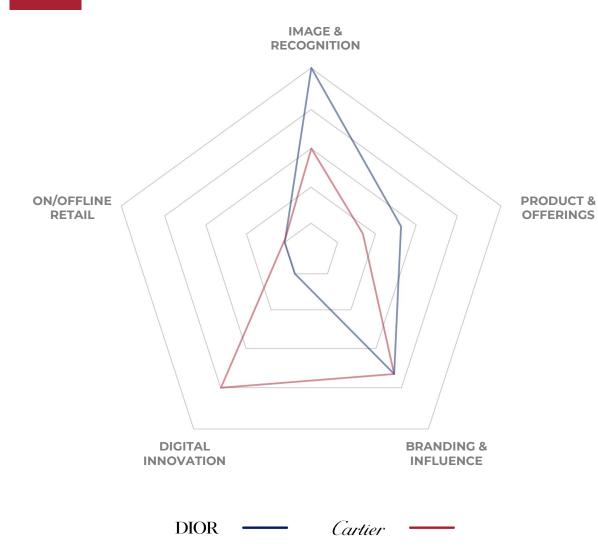
#### **LOUIS VUITTON**

#### **Edgy Art-centric Branding Events**

 Marvelous large-scale art exhibitions (e.g., See LV) merging techs to commemorate its evolution, artistry legacy & inventiveness.



# **EXPERIENTIAL BRANDS**



### **DIOR**

Cartier

7.4 Mn

12

followers on major local collaborations social media for art branding

6

5

diverse buzz-about digital initiatives with offline events high engagement

#### **DIOR**

#### **Fashion & Art Collide Tapping Local Talents**

• Partnering with **Chinese emergent talents** (artists, directors, etc.) to **reinterpret** time-honored **aesthetic concepts** via new designs, art shows (e.g., ART'N DIOR) & films, etc.

#### **CARTIER**

#### **Diversified Physical Events**

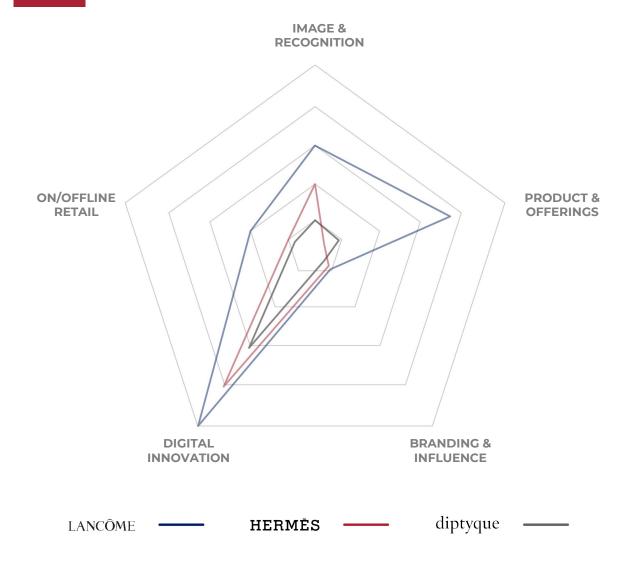
• **Buzzy high-end events** (high jewelry events, night parties, and nature-oriented art displays).

#### **Proactive Digital Interactions**

 Interactive livestreams involving a wide range of local celebrities & amusing TikTok video challenges (e.g., #My Double Sides).



# **INNOVATIVE DIGITAL PLAYERS**





HERMÈS

diptyque

digital activations focusing on livestreams

new Mini Programs with distinct functions

online engagement centric to Mini Programs

#### LANCÔME

#### **Embrace New Trends of Livestreaming**

• Frequent sessions on Tmall & WeChat, and "Livestreaming + Virtual Avatar" combo infusing with entertaining touches.

#### **HERMÈS**

#### **Diverse WeChat Mini Programs**

• Various Mini Programs featuring at-home training, podcasts, and **O2O activations** fusing digital tools with offline exhibits.

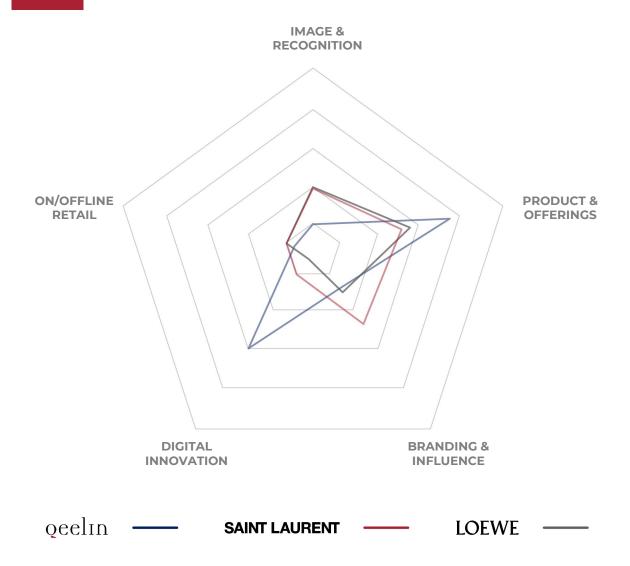
#### **DIPTYQUE**

#### **Innovative Digital Storytelling**

• Unveiling 60-anniversary & Orphéon dedicated Mini Program to showcase brand history in an immersive & artistic way.



# **LOCALIZED LEADERS**



*q*eelin

**SAINT LAURENT** 

**LOEWE** 

4

novel collections catering to youngsters' appetite

. . . . .

Chinese-festivalsdedicated capsules 2

editions embodying China art de vivre

#### **QEELIN**

#### **New Design Dedicated to Young Groups**

• Rolling out a **Gen-Z-friendly** collection dedicated to 5.20, paired with comic campaigns tapping local famous IP Xiaolan.

#### SAINT LAURENT

#### **Capsules for Key Festivals' Celebration**

• Releasing CNY, 5.20 and Chinese Valentine's Day capsules & a special color version of "Manhattan" launched for **Double 11**.

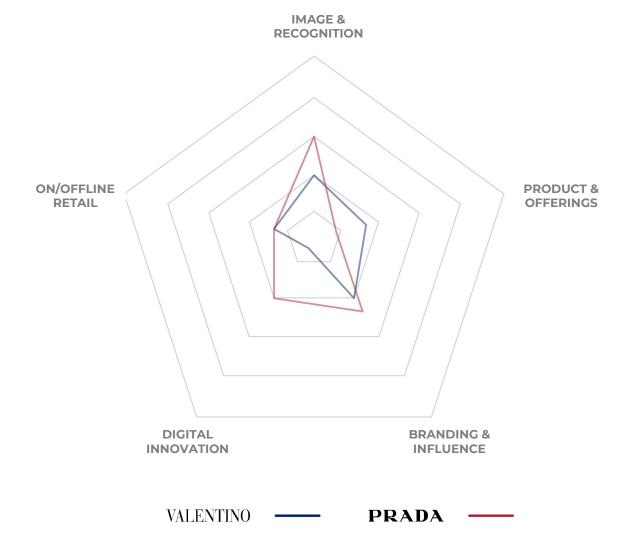
#### **LOEWE**

#### **Partnership with A Local Lifestyle Player**

• Tying up with local **art of living label "THE BEAST"** to design an exclusive Chinese Valentine's Day gift set.



# **OFFLINE PIONEERS**



#### VALENTINO

NO PRADA

19

novel concept stores & lifestyleoriented pop-up spaces 16

new stores & pop-up stores marked by various outdoor themes

#### **VALENTINO**

#### **Launching Diverse Concept Stores**

 Tapping the local festival Chinese Valentine's Day to launch romantic theme-based stores in several cities. Meanwhile, Valentino also inaugurated a dedicated bookstore & makeup pop-ups, underlining the lifestyle-driven experience.

#### **PRADA**

#### **Activities Highlighting The Outdoor Spirit**

 Harnessing vivid open-space scenarios such as camping, cabins, and mountain-like facilities to debut various pop-up stores in 2021, catering to consumers' desire for outdoor activities in the post-pandemic era.





# **CHINA LIVE**



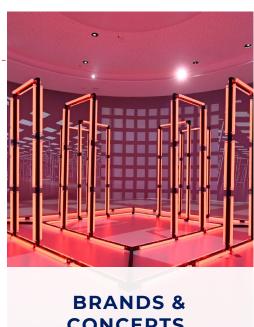
# **CHINA LIVE**

#### AN EXCLUSIVE MONTHLY REPORT CONNECTING MARKET DYNAMICS IN CHINA

#### FROM 4 MAJOR PERSPECTIVES



**MARKET & CONSUMER** 











#### Surf on the Wave of Winter Economy

Harness the 2022 Winter Olympics fever and launch exciting winter-themed popups & exhibitions at winter resorts

#### **National Pride & Sportsmanship**

Join force with national team athletes as new faces to resonate with nationalism

#### **Emerging Travel Destinations**

Hold grand offline events in local emerging travel spots

#### **Sublimated Activations in Hainan**

Inaugurate tech-empowered or holiday-vibe pop-ups in the duty-free shopping heaven Hainan

#### **Revive & Reinvent National Heritage**

Pay genuine attention to Chinese intangible heritage for novel designs & cultural activations

#### **Health & Wellness Resonance**

Provide an enjoyable health & wellness experience via innovative cross-sector online & offline approaches

#### Innovative Lifestyle Fusion

Tap diversified & novel lifestyle scenarios in store concept/pop-ups

#### **Next Level of Virtual Idol Narratives**

Shape brand animated virtual idols as digital influencers for uplifted storytelling & interactions

#### **Outdoor Hype**

Unveil open-air fun pop-ups catering to urbanites' desires for "nature" and "camping leisure"

#### **Upgraded Blind Box Touch**

Blind box collection paired with bold & cartoonized designs and novel digital approaches

#### **LONG TERM**



# **KEY TRENDS**

2021



MARKETING 8
CONCEPT



ACTIVATION & EXPERIENCE



CULTURE & COMMUNICATION



**OFFLINE & RETAIL** 

## **HEALTH & WELLNESS RESONANCE**



In the wake of the global pandemic, the **health & wellness** industry is booming in China - a market worth about **€62 Bn** in 2020 and estimated to rise to **€130 Bn** by 2025. In 2021, brands strived to provide local consumers with an **enjoyable & therapeutic** experience by innovative **cross-sector online & offline** approaches.

#### **HERMÈS**







- Hermès pioneeringly embraced the fitness trend in China to launch its firstever exercise tutorials on WeChat mini program in May, engaging consumers to integrate their Hermès products (e.g., iconic carré) into the workout routine. By underlining health & happiness, brand remarkably enriched consumer involvement.
- Apart from the online tutorials, brand also unveiled "Hermès Fit" pop-up gym in Chengdu, a modern & immersive space surrounded by dedicated equipment, enabling visitors to experience a wide array of workout sessions.

#### **CLARINS**







- In Nov., Clarins unveiled its "Beauty Épicerie" in Chengdu, a pop-up store dedicated to fusing the internal & external treatments, advocating the importance of the nutrition and healthy lifestyle.
- Through the **restaurant-inspired** interior design and **botanical/fruit decoration**, brand created a photogenic space while inviting guests to have a skin diagnostic for a **personalized** skincare menu consisting of Clarins' products and DIY their own **healthy food** on site, successfully providing an **enjoyable** and **interactive** experience for **well-being enthusiasts**.

# **TAP EMERGING TRAVEL DESTINATION**



Due to restrictions on outbound travels and a strong **post-pandemic recovery of domestic tourism**, luxury players are landing in **emerging domestic travel spots** to curate **offline events**. Delicately paired with immersive & memorable experience, these destinations are gradually becoming the main lever for brands to **stay relevant** with consumers under the heat of domestic travel.

#### **VAN CLEEF & ARPELS**







- In July, Van Cleef & Arpels curated a jewelry exhibition dedicated to its new **star-themed** collection "Sous les étoiles" in the Tengger Desert in Ningxia, an emerging **traveling spot** famous for **stargazing**.
- The **star-decorated** showroom and the **Galaxy-featured** installation are associated with the **natural-based city culture** to create an immersive experience, reinforcing **brand stories** and **resonating** with the audience.

#### FRED







- In July, Fred held a banquet in a castle of Mount Mogan, a resort recognized for quiet & poetic scenery, dedicated to showcase brand's most prestigious jewelries (collection Force 10, Chance infinite, Pretty Women, etc.) to quests.
- Tapping extraordinary mountain views, fine food and delicate decorations, Fred provided invitees with a venue to socialize and relax, meanwhile, highlighting its artistic legacy & unique aesthetics.

#### **CANADA GOOSE**





- In March, Canada Goose launched an outdoor festival in Shangri-La Yunnan, inviting Chinese KOLs, bringing a 3-day immersive experiential outdoor experience of nature & culture.
- The team fully embraced the splendid natural landscape and traditional local culture by **hiking** on the Shika Snow Mountain, going on a **hot air balloon trip**, tasting **Tibetan hot pot**, etc., leveraging travel events to emphasize the brand's "**HumaNature**" concept.



### **SURF ON THE WAVE OF WINTER ECONOMY**



**2022 Winter Olympics fever** has catalyzed the heat of ski, especially for **excitement-driven young consumers**. Brands are racing to **upgrade communication approaches** by launching **thrilling winter-themed pop-ups & exhibitions** that integrate **sensorial activations** & delicate decorations, or even paired with cross-sector collaborations to upgrade the experience.

#### **FENDI**







- In Dec., Fendi launched a pop-up store & FENDI CAFFE in Changbaishan International Resort to promote the latest winter sports capsule & to echo the upcoming 2022 winter Olympics, tapping the prosperity of ice-motived tendency.
- The conspicuous café shop was decorated with winter tones of baby blue and grey, and AR interaction based on animated FENDIDI family characters was also offered, absorbing customers into a participatory world with immersive techs.

#### BURBERRY







- At the end of 2021, as part of Burberry's series of outerwear pop-ups worldwide, the brand built a limited-time boutique & café landed at the winter resort Jilin Songhua Lake, tightly connected with the local winter-related fever.
- Merging the snowy mountain scenery with the tent-shaped store, this shop also served Thomas Burberry-inspired latte art coffee & ice-lolly, combining trendy lifestyle with winter boom & conveying the spirit of vibrant outdoors style.

#### THE NORTH FACE X KAWS







- Joining hands with pop artist KAWS, The North Face unveiled the "KAWS: HOLIDAY" exhibition at Changbai Mountain with collaborative popup store, fusing brand image with artistic twists and embracing the winter sports hype.
- Introducing the new look of KAW's remarkable character COMPANION, the collab also displayed the latest ICON series under green flashlights, incorporating pop art style with brand image and spotlighting the spirit of limitless exploration.



# **KEY TRENDS**

2021



MARKETING 8
CONCEPT



ACTIVATION & EXPERIENCE



CULTURE & COMMUNICATION



**OFFLINE & RETAIL** 

### **REVIVE & REINVENT NATIONAL HERITAGE**



To seize the booming **cultural confidence** & public's rising interests in **ancient techniques**, global brands are paying **genuine attention** to Chinese **intangible heritage** beyond mere product adaptation with common cultural symbols, attempting to bring traditional craftsmanship and designs back to relevance through **diverse & innovative expressions**.

#### **MONTBLANC**







- In Feb., Montblanc launched a new Montblanc High Artistry limited writing instrument collection, capturing the grandeur of the Great Wall, combined with various ancient Chinese crafts such as lacquering, enameling, metal skeleton sculpturing, etc.
- Five distinct limited-edition fountain pens were made with masterful designs, each a testament to **important facets** of Chinese culture.

#### MARNI







- In collaboration with China's Miao ethnic community since 2019, Marni officially unveiled the Marni Miao capsule collection in April, for inheriting artisanal traditions (e.g., embroidery, lace, pleating, etc.) of the Chinese minorities.
- A "Revival" themed video and photographs were presented on the lifestyle magazine Wallpaper\* and a contemporary art exhibition was held in Beijing, generating an in-depth dialogue with the local culture.

#### DIOR





- Featuring seed embroidery the meticulous and ancient Chinese technique, Dior presented masterpieces of Menswear FW21 collection that collaborated with contemporary artist <u>Kenny</u> <u>Scharf</u>, reinterpreting a priceless heritage towards the future.
- Fusing heritage with digital innovation, a virtual show was staged, showcasing Dior's long-held admiration for Chinese tradition & craft.



# **KEY TRENDS**

2021



MARKETING & CONCEPT



ACTIVATION & EXPERIENCE



CULTURE & COMMUNICATION



**OFFLINE & RETAIL** 

### SUBLIMATED ACTIVATIONS AT DUTY-FREE HUB HAINAN



Thanks to the heat of **domestic travels** and the upgraded **Hainan Duty-Free** shopping experience, the revenue within this "Emerging Shopping Spot" increased by **84%** in 2021 to **€8.6 Bn**. With Hainan's increasing strategic weight in **shopping & tourism**, luxury players are enhancing the brand experience in this new battlefield, inaugurating **tech-empowered** or **holiday-vibe pop-ups**.

#### SHISEIDO







- In August, Shiseido launched a pop-up for Ultimune in CDF Sanya duty-free, experimenting with Al-empowered device for skin analysis & product knowledge Q&A to provide upgraded & bespoke experience.
- The event teamed up with skincare specialist Li Mingze & beauty blogger Kakakoo to demonstrate the efficacy of the new ingredient and highlight the duty-free-exclusive gift set via livestream, increasing exposure of this store.

#### SK-II







- Inspired by the core concept "Change Destiny" of SK-II, the brand debuted its first social retail pop-up store in Hainan in May, providing AR interactive and gamified shopping via WeChat mini program.
- The store immersed visitors into the AR world based on animation series and interactions with figures to combat monsters by scanning the code, fusing virtual & gaming features to bring a novel & avant-garde shopping experience.

#### DIOR







- In June, Dior inaugurated a **DIORIVIERA pop-up** store in the well-known luxury resort "Sanya Edition Hotel" in the duty-free shopping paradise Hainan, aiming to interpret the holiday tune of the new collection.
- Under Hainan's vacation vibe, the brand endeavored to connect with visitors through the immersive consumer journey with DIORIVIERA patterns decorating hotel's facilities, spreading the message of romance, vitality, and art.



# THANK YOU FOR ATTENDING!

# **Any Question?**



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